

## Issaquah Alarm Ordinance Highlights

- ALARM RESPONSE MANAGER (ARM) – REQUIRED OF ALL ALARM COMPANIES AS PRIMARY CONTACT
- ENHANCED CALL VERIFICATION (ECV) AND BURGLAR ALARM CONFIRMATION REQUIRED (**Not for robbery, panic, medical or fire**)
- FAILURE TO USE ECV AND BURGLAR ALARM CONFIRMATION – \$100.00 FINE
- CONTROL PANEL -01 ALARM STANDARDS REQUIRED ON ALL NEW ALARM INSTALLS
- NO “SINGLE ACTION” DEVICES INSTALLED OR REPAIRED
- DISCONNECT NOTIFICATION MONTHLY BY COMPANY
- NEW PERMIT FEE COLLECTED BY INSTALLATION COMPANY - \$24
- PERMIT VALID FOR TWO YEARS
- SENIOR AND DISABLED PERMIT AND RENEWAL \$12
- RENEWAL PERMIT FEE COLLECTED BY ALARM ADMINISTRATOR - IF ALARM USER HAD NO FALSE ALARMS DURING THEIR TWO YEAR PERMIT PERIOD, THEN THE RENEWAL IS **FREE**
- GOVERNMENT ENTITIES MUST REGISTER AND COMPLY WITH CHAPTER – NO EXEMPTIONS
- PERMIT NUMBER REQUIRED FOR ALL ALARM REQUESTS
- ALARM COMPANY ISSUES THEIR OWN PERMIT NUMBER
- ALL ALARM COMPANIES MUST OBTAIN A VALID “SECURITY ALARM LICENSE” ISSUED BY POLICE - ANNUAL FEE \$10 PER CUSTOMER – MAXIMUM \$100
- NO POLICE RESPONSE FOR ALARM COMPANIES WITHOUT A VALID SECURITY ALARM LICENSE
- EXISTING SYSTEMS – ALARM COMPANY WITHIN 60 DAYS REGISTER ALL CUSTOMERS AND COLLECT PERMIT FEE
- NEW SYSTEMS – ALARM INSTALLATION COMPANY MUST OBTAIN REGISTRATION WITHIN **7** DAYS OF INSTALL OR PRIOR TO ACTIVATION – VIOLATION \$100
- NEW SYSTEMS - ACCLIMATION PERIOD 7 DAYS – NO BURGLAR ALARM CALLS MADE DURING TEST PERIOD
- ALL COSTS ASSESSED AS FEES FOR SERVICE

- BURGLAR ALARM CONFIRMATION – CONFIRMED AT SITE – AUDIO – LIVE-TIME VIDEO – TWO INDEPENDENT ZONES OR TWO SIGNALS WITHIN 10 MINUTES
- ALL BURGLARY FALSE ALARMS FEES- \$100
- ALL ROBBERY/PANIC ALARM FEES - \$200
- MAY WAIVE ONE TIME ONLY THE FIRST FALSE ALARM FEE IF THEY SUCCESSFULLY TAKE ALARM SCHOOL
- ALL LATE FEES ASSESSED AT \$25
- NON-REGISTERED SITES - \$200 TO ALARM USER
- SYSTEM PERFORMANCE REVIEW CONFERENCE OF USER AND ALARM COMPANY TO REVIEW ALARM PROBLEM
- ALARM USER SHALL HAVE SYSTEM INSPECTED AFTER 2 FALSE ALARMS IN ONE YEAR PERMIT PERIOD
- PERMIT MAY BE SUSPENDED IF **5** OR MORE FALSE ALARMS WITHIN REGISTRATION PERIOD OR FAILURE TO PAY ANY ASSESSED FEES/ REGISTRATION
- CANCELLATION OF POLICE RESPONSE- IF CANCELLED PRIOR TO AN OFFICER ARRIVING AT THE ALARM SITE THE RESPONSE IS **NOT** CONSIDERED A FALSE ALARM
- REINSTATEMENT – ALARM REPAIR CERTIFICATION, PAY NEW PERMIT FEE, PAY ALL PAST FEES AND SUCCESSFULLY COMPLETE ONLINE ALARM SCHOOL
- ORDINANCE ADMINISTRATION BY ATB SERVICES A PROFESSIONAL SERVICES ADMINISTRATION COMPANY
- ALL MONIES GENERATED FROM ALARM ORDINANCE DEDICATED TO THE PROVISIONS OF THE ORDINANCE
- ALARM MONITORING COMPANY \$100 FOR FIRST TIME \$200 FEE THEREAFTER FOR CALLING ON SUSPENDED SITES, \$100 FOR NON-PERMITTED SITES PER INCIDENT
- APPEAL FEE \$25 –RETURNED IF UPHELD
- ON-LINE ALARM SCHOOL AND TEST AVAILABLE TO USERS
- CONFIDENTIALITY OF INFORMATION PROVIDED